

December 2021

World Bank management has released its latest report on the implementation of its action plans. The action plans were developed in response to findings in Inspection Panel investigations and have been approved by the Bank's Board of Executive Directors. Management, as requested by the Committee on Development Effectiveness of the Board, began submitting these biannual implementation reports to the Board in April 2016. In line with its Updated Operating Procedures and to promote transparency, the Panel publishes the management reports on its website. Management's latest report, released on December 20, 2021, is below.

Previous reports can be found at the following links:

1. [2021 July](#)
2. [2021 January](#)
3. [2020 August](#)
4. [2019 November](#)
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***Overview of Status of Implementation of Ongoing Management Action Plans
Prepared in Response to Inspection Panel Investigation Reports***

#	PROJECT	LATEST PROGRESS REPORT ¹	NEXT PROGRESS REPORT DUE
1	Albania – Integrated Coastal Zone Management and Clean-Up Project (IPN Case #47)	4 th progress report, January 2012	Final Note upon <i>completion of all</i> court proceedings in Albania (no predictable timeline)
2	India – Vishnugad Pipalkoti Hydro Electric Project (IPN Case #81)	6 th progress report, February 2021	7 th progress report, February 2022
3	Uganda – Water Management and Development Project & Private Power Generation (Bujagali) Project	2 nd progress report, July 2021	3 rd progress report, July 2022
4	Brazil – Teresina Enhancing Municipal Governance and Quality of Life Project Additional Financing	1 st progress report December 2021	2 nd progress report December 2022

¹ Reporting intervals may vary according to the Board’s specific request at the time of Action Plan approval.

1. Albania – Integrated Coastal Zone Management and Clean-Up Project

Fourth Progress Report on the implementation of Management's Action Plan in response to the Inspection Panel Investigation Report (#46596-AL) on the Albania Integrated Coastal Zone Management and Clean-up Project (IDA Credit No. 4083-ALB), January 13, 2012.

All actions of the Management Action Plan are completed with the exception of the continuing implementation of the independently monitored judicial review. The fourth progress report provided details on actions related to the review. It also recorded the completion of the Social Vulnerability Assessment and actions related to communication with civil society and the business community, and the implementation progress of the restructured Project to date.

This was the last Progress Report that Management submitted concerning implementation of the actions of the Management Action Plan. However, along with its monitoring of the progress on Project activities, the Bank will continue to monitor the progress of the case-by-case judicial review by utilizing a team of independent observers. Upon completion of the District Court and Court of Appeals processes, Management will issue a final report to the Board of Executive Directors concerning the outcomes of the cases.

2. India - Vishnugad Pipalkoti Hydro Electric Project

Sixth Progress Report on the implementation of Management’s Action Plan in response to the Inspection Panel Investigation Report (#89109-IN) on the India Vishnugad Pipalkoti Hydro Electric Project (Loan No. 8078-IN), February XX, 2021.

DETAILED STATUS OF ACTIVITIES IN THE MAP

MANAGEMENT ACTION	STATUS OF MANAGEMENT ACTION
<p>Water Loss and Alternative Water Sources:</p> <p>THDC conducts regular monitoring surveys of the 66 water sources, using both videography and flow measurement. If a water source dries up, THDC will design a replacement, in coordination with the affected villages, based on options including the following: (i) new gravity-fed water supply systems; (ii) reservoirs or cisterns for village bulk supply, filled either by diverting flow from a nearby stream, by pumping water from another source or by water trucks; or (iii) rechanneling the water source.</p> <p>Management will monitor the evolution of the water sources, and, if a water source dries up, assess the proposed replacement option, and supervise the implementation of works. The team will include water and sanitation specialists.</p>	<p><i>This action has been completed.</i></p> <p>THDC continues videography and flow measurement, to monitor water sources on a six-monthly basis, and maintains a state of readiness to develop alternative water supply schemes should water loss be reported by any village. As of December 2020, there has been no report of loss of village water source.</p>
<p>Resettlement and Livelihood Restoration:</p> <p>THDC has put in place a plan to address the issue of the Hatsari families. Two safeguard- compliant options (one for temporary relocation and the other option for permanent relocation) are available to the project affected families. THDC is waiting to see which option the families choose. Every three months, THDC will meet with the Hatsari families to review their selection. If selection is made, THDC will work with the family to implement it.</p> <p>Management will monitor if the Hatsari families have made a selection. If a selection has been made, Management will review the implementation of the resettlement option.</p>	<p><i>These actions are outstanding.</i></p> <p>Resettlement. Although THDC continues to engage with the six remaining Hatsari families, in September 2020, the families filed a petition with the Honorable High Court to direct THDC to comply with the agreement reached in November 2019, despite the fact that THDC had already agreed to the demands of the six families. THDC met the six families again in December 2020. However, the families continue to refuse to sign the agreement and have not held any more discussions with THDC. THDC has responded to the petition but the case is yet to be listed for hearing.</p> <p>The Bank team has since then held virtual meetings and discussions with THDC to help resolve this issue.</p> <p>Livelihood Restoration. Despite the pandemic, THDC continues to visit individual villages (including Hatsari) to keep current with issues and concerns and develop village-specific programmatic action plans to support development. Various Community Development activities have been supported by VPHEP to date (approximately Rs. 89,200,000, or about US\$1,225,000, of which Rs. 4,332,000 or about US\$60,000 was during the reporting period. The activities include the following:</p> <ul style="list-style-type: none"> • Construction of concrete pathway in Dwing • Construction of gabion wall in Daswana • Repair of 10 HP water supply pump in Eldana

MANAGEMENT ACTION	STATUS OF MANAGEMENT ACTION
	<ul style="list-style-type: none">• Construction of culvert in Jaisal• Construction of concrete pathway in Tenduli Chak• Construction of boundary wall of primary school in Jaisal• Supply of submersible copper cable to Project-affected families in Hatsari• Renovation of Inter College building in Saloor• Construction of marriage hall in Luhan• Hill protection work in Upper Gulabkoti. <p>The local economic development consultant hired in January 2020 completed the baseline survey in all directly and indirectly affected villages and has identified pilot projects based on baseline data and community consultations. The consultant will implement pilots based on a willingness-to-participate which is now underway.</p>

3. Uganda - Water Management and Development Project & Private Power Generation (Bujagali) Project

Second Progress Report on the implementation of Management’s Action Plan in response to the Inspection Panel Investigation Report (#136219-UG) on the Uganda Water Management and Development Project (P123204) and the Energy for Rural Transformation Phase III Project (P133312), July 22, 2021.

DETAILED STATUS OF ACTIVITIES IN THE MAP

Action	Status (as of June 28, 2021)
<p>The GoU to prepare a public consultation and communication plan for the Livelihood Restoration Plan (LRP) and EKFS MP, in coordination with local community-based organizations.</p> <p>The Bank will review and advise through knowledge and good practice sharing.</p> <p><i>Timeline: by November 30, 2019</i></p>	<p>Ongoing. The GoU prepared a Stakeholders Engagement and Communication Plan (SECP) in November 2019. The GoU strengthened engagement with stakeholders, including meetings in early 2020 with the Nile Riverbank Investors and Conservation Association (NRICA), an association representing a large number of stakeholders in the EKFS (such as tourism operators, real estate developers, business owners, landowners, and individuals with land interests in the EKFS). The onset of the COVID-19 pandemic in March 2020 and the ensuing prohibition of meetings and public gatherings have, however, disrupted the consultation process.</p> <p>The Bank reviewed the SECP and provided comments and suggested improvements in early December 2019. The Bank had also engaged with NRICA in discussing the impacts of establishing the EKFS as a Special Conservation Area (SCA). Over the past year, the Bank received several letters from NRICA and some affected businesses, raising various concerns (deforestation, agriculture encroachment, land rights, demarcation, etc.). The Bank shared these concerns with the GoU, both at the technical level and at the level of senior officials, so that they may be adequately addressed.</p> <p>The GoU technical team provided an updated SECP on June 22, 2021, which the Bank is reviewing. The Bank will advise GoU as part of its comments that the revised plan should be made publicly available as well. The Bank will continue to provide advice and good practice lessons on stakeholders’ consultations.</p>
<p>The GoU to declare EKFS a Special Conservation Area under the National Environment Act. The Bank will review the draft Statutory Order for consistency with the 2018 BIA.</p> <p><i>Timeline: by December 31, 2019</i></p>	<p>Completed. The GoU declared EKFS as a Special Conservation Area under the National Environment Act through a Statutory Instrument, which was gazetted on December 27, 2019.</p> <p>The Bank reviewed the Statutory Instrument for consistency with the 2018 BIA and was satisfied.</p>
<p>The GoU to prepare and adopt the EKFS Management Plan.</p> <p>The Bank will review and clear the plan and monitor the implementation for consistency with the 2018 BIA and relevant Bank Policy.</p>	<p>Ongoing. The GoU delivered to the Bank a revised draft MP in December 2020, which was discussed with the Bank and then updated again in May 2021 to take into account the Bank’s comments. Some appendices to the MP are still to be updated and shared with the Bank, and are expected by end-August 2021. The revised draft MP will also need to be consulted upon with stakeholders before it is finalized.</p>

Action	Status (as of June 28, 2021)
<p><i>Timeline: preparation and adoption by December 31, 2019; implementation throughout the duration of the IDA Partial Risk Guarantee (November 2023)</i></p>	<p>The MP was expected to be finalized by end of September 2020 and subsequently adopted. However, continued restrictions on meetings and travel related to the COVID-19 pandemic continue to delay the completion of stakeholder consultations.</p>
<p>The GoU to prepare and adopt a LRP (including, if applicable, a Resettlement Action Plan - RAP) for the EKFS.</p> <p>The Bank will review and clear the plans and monitor implementation for consistency with the 2018 BIA and Operational Policy (OP) 4.12.</p> <p><i>Timeline: preparation and adoption of the LRP (and RAP, if applicable) prior to impacts, as defined by the EKFS MP.</i></p>	<p>Ongoing. The GoU prepared an interim draft of the LRP and a preliminary valuation report for a RAP. Further work on these documents, however, is on hold pending the finalization of the MP. In addition, further consultations with stakeholders and project-affected people will be held on the documents before they are finalized. The LRP and RAP (if it proves needed) will be completed after the finalization of the MP. The COVID 19 pandemic and the constraints on meeting and travel imposed by the GoU will likely add to the time required to complete the documents.</p>

4. Brazil – Teresina Enhancing Municipal Governance and Quality of Life Additional Financing

The Board met on December 1, 2020, to consider the Panel’s Investigation Report and approved the MAP. The First Progress Report on the implementation of Management’s Action Plan in response to the Inspection Panel Investigation Report (#148927-BR) on the Brazil – Teresina Enhancing Municipal Governance and Quality of Life Additional Financing (P146870) will be due in December 2021.

DETAILED STATUS OF ACTIVITIES IN THE MAP

No.	Finding	Borrower Actions		Bank Actions	
		Description	Status	Description	Status
1.	<p>Lagoas do Norte: Inner Urban Area Flood Mitigation</p> <p><i>Analysis of alternatives for establishing the permanent water level is inadequate and in non-compliance with Bank Policy on Environmental Assessment, OP 4.01, paragraphs 2 and 8 (a), and Bank Policy on Involuntary Resettlement, OP 4.12, paragraph 2 (a).</i></p>	<p>(i) The Borrower agreed to implement an information campaign in a language understandable to the residents around the Oleiros Lagoon to inform and increase awareness about: (i) the importance of the Lagoas do Norte’s Drainage System to reduce flooding in the entire region; (ii) the need for the Oleiros Lagoon’s water level to maintain the 55-m ASL level as per the results of the Hydraulic Modeling Study of the Drainage System to avoid flooding in the riparian areas; and (iii) the operational pumping regime operated by the <i>Superintendência de Desenvolvimento Urbano Centro Norte</i>.</p> <p><i>Timeline: Processing of the Communication firm’s contract amendment by December 15, 2020.</i></p>	<p>(i) Completed.</p> <p>A review of the Communication firm’s contract revealed that no amendment was needed to include the implementation of the information campaign.</p>	<p>The Bank will review and advise on the information campaign through knowledge and good practice sharing.</p> <p><i>Timeline: By January 2021</i></p>	<p>Completed.</p> <p>The Bank reviewed the draft information campaign concept, provided written comments on January 22, 2021, and presented its comments through a virtual meeting on April 13, 2021.</p> <p>The Bank provided additional comments to a much-improved version on May 24, 2021.</p>

No.	Finding	Borrower Actions		Bank Actions	
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		<p>(ii) The Borrower will start the informational campaign.</p> <p><i>Timeline: By January 2021 and continuing until the end of the Project with bi-annual frequency.</i></p>	<p>(ii) On-going.</p> <p>The information campaign was launched on June 30, 2021, with various videos and complementary posts explaining how the drainage system works. These were made available on WhatsApp, Instagram, and Facebook. Regular meetings with community leaders, community groups, and schools were also organized. Details on the campaign's implementation were submitted to the Bank as part of the semi-annual progress report submitted by the Borrower on September 04, 2021.</p> <p>https://www.instagram.com/tv/CQwV6IPjQpK/?utm_medium=copy_link</p> <p>https://fb.watch/7Dor2zgf2J/</p>	N/A	N/A
2.	<p>Adequacy of Compensation</p> <p><i>Due to recent housing price inflation, the R\$77,000 cap established for the monitored resettlement, while it may have been adequate initially, has not reflected full replacement cost since 2018. This is in non-compliance with Bank</i></p>	N/A	N/A	<p>The Bank will undertake a housing market study to establish the availability of houses in the area under the R\$77,000 cap, i.e., the average value of social housing in the region. The findings of the study will inform the Bank's evaluation of the</p>	<p>Completed. The market study was completed on February 25, 2021.</p> <p>The Bank presented the study results to the PIU on March 29, 2021.</p> <p>The study indicates limited housing supply within the price ceiling for monitored</p>

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	<i>Policy on Involuntary Resettlement, OP 4.12, paragraph 6 (a) (iii).</i>			viability of the resettlement options offered to Project-affected people in compliance with OP 4.12, and of the need to update the monitored resettlement cap. <i>Timeline: By January 31, 2021</i>	resettlement in areas within 10km of the Project area. The Bank’s evaluation is that this resettlement option does not need to be eliminated, as it can be interesting for families willing to look for monitored resettlement housing beyond 10 km from the Project area. In addition, and despite the results of the study, there is evidence that families that recently opted for monitored resettlement were able to find new houses within the Project’s area below the current R\$77,000 cap.
3.	<i>The Project was in non-compliance with Bank Policy on Involuntary Resettlement, OP 4.12, for displacing people and dismantling houses prior to payment of compensation or readiness of the resettlement site. However, with Management’s assurances in its Response that displacement will occur after compensation, and that eligible owners of dismantled structures will be compensated in line with Bank policy, the Panel finds that the Project is now in compliance with Bank Policy on Involuntary Resettlement, OP 4.12, paragraph 10.</i>	The Borrower has agreed to provide evidence to the Bank of payment of compensation to the eligible identified owners of the dismantled structures, in line with Bank policy. <i>Timeline: By June 30, 2021</i>	Ongoing. The Borrower shared with the Bank the evaluation reports of the dismantled assets on August 27, 2021 of the 7 potential owners that had been identified at the time of MAP preparation. These 7 potential owners have submitted evidence of their ownership of the structures and following the review the Borrower’s review of the evidence presented by those 7 potential owners, 5 were confirmed as eligible identified owners	The Bank will review the evidence of payment of compensation to the eligible identified owners of the dismantled structures, in line with Bank policy. <i>Timeline: By July 31, 2021</i>	Pending completion of Borrower action. This action will be completed after the PIU has compensated eligible identified owners. The Bank reviewed the process of identification and confirmation of eligibility of owners of dismantled structures and also the asset evaluation methodology to ensure the compensation to be provided was in line with OP 4.12 and deemed both acceptable. Further, the Bank has reminded the PIU of the need to provide the Bank with evidence of the compensation payments made to the five eligible identified

No.	Finding	Borrower Actions		Bank Actions	
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			<p>of the structures affected and, hence, entitled to receiving payment of compensation, in line with Bank policy. The PIU has guided the 5 identified eligible owners through the administrative process of lost assets evaluation and compensation. The compensation payments due to these 5 identified owners are expected to occur before the Project's closure.</p> <p>The Project GRM continues to remain open to all other potential owners of the remaining dismantled structures to come forward and present evidence of ownership of such dismantled structures so such evidence can be reviewed and, if ownership is confirmed, compensation is paid. The Project's social media and other communication channels have been used to disseminate this information widely in the Project area.</p>		owners and will review it once it has been submitted.
4.	Identification of Project-affected People (PAPs), Census, and Socioeconomic Data	(i) The Borrower has agreed to implement any follow up measures to:	(1) Ongoing. The Post-Resettlement Satisfaction	(i) The Bank will review the findings of the Post-resettlement Satisfaction Survey	(i) Ongoing. The Bank reviewed the Survey Report, Survey database

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No.	Finding	Borrower Actions		Bank Actions	
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	<p>The lack of comprehensive socioeconomic data regarding production systems, labor, and household organization, and data on livelihoods, is in non-compliance with Bank Policy on Involuntary Resettlement, OP 4.12, Annex A, paragraph 6 (a).</p>	<p>(1) the Post-resettlement Satisfaction Survey</p> <p><i>Timeline: Completion of Survey by February 1, 2021; submission of Survey report by March 15, 2021</i></p>	<p>Survey was completed ahead of time in December 2020. The Survey Report was submitted to the Bank on May 30, 2021 (2-month delay) and the Survey database in July 2021. The Borrower submitted a revised version of the Survey Report on September 4, 2021 that addressed the Bank’s comments.</p> <p>Per the Bank’s recommendation, the Borrower will carry out a more in-depth assessment of 3 families who believe they suffered income losses as a result of resettlement, to confirm whether or not they were compensated in line with RAP requirements. If not, the Borrower and the Bank would need to agree on additional compensation measures, and the Borrower would need to implement them.</p>	<p>for families that were resettled prior to June 30, 2020 and recommend to the Borrower additional assistance measures that may be necessary to meet the objectives of OP 4.12 and assist Project-affected people in their efforts to improve their livelihoods and standards of living or at least to restore them to pre-displacement levels (as provided in the RAPs and in the Parque Brasil revised social work plan).</p> <p><i>Timeline: Following completion of the Post-Resettlement Survey, by no later than March 31, 2021</i></p>	<p>and the resettlement process records and provided comments on August 17, 2021.</p> <p>Those comments included recommendations to improve the Survey report and a request to carry out a more in-depth assessment of the three families. The PIU and the Bank will agree on additional measures for assistance and compensation (as needed) after the PIU completes the required assessment to insure they are compensated according to OP 4.12 requirements.</p>
		<p>(2) the RAP Completion Reports, which are recommended by the Bank, in line with the</p>	<p>(2) Ongoing.</p> <p><u>Mocambinho RAP:</u> The Bank and the Borrower agreed on a timeline for implementation of</p>	<p>(ii) Following completion of each RAP and its Completion Report to be carried out by the Borrower, the Bank will</p>	<p>(ii) Ongoing.</p> <p><u>Mocambinho RAP:</u> The Bank received the Mocambinho RAP Completion Report on February 18, 2020 and</p>

No.	Finding	Borrower Actions		Bank Actions	
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		<p>requirements of the RAPs and OP 4.12.</p> <p><i>Timeline: Two weeks after the Bank's advice is issued on RAP Completion Reports, the Borrower will agree with the Bank on a timeline for implementation of the Bank's recommendations to comply with OP 4.12.</i></p>	<p>the additional assistance measures recommended by the Bank to comply with OP 4.12 on October 6, 2021. Additional compensation measures were agreed with the PAP and are underway. The PIU will report on the completion of the agreed additional compensatory measures.</p> <p><u>Other RAPs:</u> The Borrower is expected to submit the Completion Report of Matadouro RAP, RAP 1, RAP 2 and RAP 3 three months after the completion of implementation of the respective RAPs (of which only RAP Matadouro is completed).</p>	<p>review the report's findings, including data on production levels and income derived from both formal and informal economic activities, and information on the standards of living of the displaced population and advise the Borrower if additional assistance measures to meet OP 4.12 are required.</p> <p><i>Timeline: Four weeks after the report's submission to the Bank, the Bank will provide advice to the Borrower on potential additional assistance measures before giving its no-objection to the completion of such report.</i></p>	<p>recommended additional assistance measures on March 16, 2020.</p> <p><u>Other RAPs.</u> The Bank's review of the Completion Reports for the Matadouro RAP, RAP 1, RAP 2 and RAP 3 are pending submission of these reports.</p>
5.	<p>Vulnerabilities and Disruption of Social Networks</p> <p><i>There is a risk of harm to some of the PAPs because the Project failed to pay particular attention to providing resettlement assistance to the vulnerable. This is in non-compliance with Bank Policy on Involuntary</i></p>	<p>(i) The Borrower has agreed, for resettlement carried out on or after October 1, 2020, to create a register with information on the assistance provided to the vulnerable Project-affected households and will start including such data in the semi-annual Project reports (Progress Reports) submitted to the Bank.</p>	<p>(i) Ongoing.</p> <p>The register was created using the KoboToolbox² and includes information on the assistance provided to the vulnerable affected households. A snapshot of the information provided by the</p>	N/A	N/A

² The KoBoToolbox is an open-source suite of tools for data collection and analysis that was developed by the Harvard Humanitarian Initiative, for use in humanitarian emergencies and other challenging environments.

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No.	Finding	Borrower Actions		Bank Actions	
		Description	Status	Description	Status
	Resettlement, OP 4.12, paragraph 8.	<p><i>Timeline: Starting with the Report submitted to the Bank covering the second semester of 2020 and due on March 1, 2021 and continuing until Project closing.</i></p>	<p>register is included in Annex 1.</p> <p>This information was included in the semi-annual Progress Reports, starting with the second semester of 2020, sent to the Bank on May 30, 2021 (and revised on September 4, 2021).</p> <p>Eleven vulnerable families requiring special attention were identified and have been provided assistance by the Borrower, including through priority referral to social protection programs.</p> <p>This information should next be provided in the Project Progress Report for the second semester of 2021.</p>		
		<p>(ii) The Borrower has agreed to revise the social work plan (SWP) prepared for Parque Brasil to cover all vulnerable Project-affected households that opt for the monitored resettlement or cash compensation option after October 1, 2020. The revised social work plan will include promoting community organization, income generation activities through job requalification and vocational training, and environmental</p>	<p>(ii) Completed.</p> <p>The social work plan prepared for Parque Brasil was revised on time (December 15) and now covers both PAPs resettled in Parque Brasil and affected vulnerable families that opted for the monitored resettlement or cash compensation option after October 1, 2020, and includes the</p>	<p>(i) The Bank will review the Borrower’s revised social work plan and provide comments.</p> <p><i>Timeline: By January 31, 2021</i></p>	<p>(i) Completed.</p> <p>The Bank reviewed the revised social work plan and provided comments on December 15, 2020.</p>

No.	Finding	Borrower Actions		Bank Actions	
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		education targeting vulnerable people resettled under the Project. <i>Timeline: By December 15, 2020</i>	details listed in the previous column.		
		(iii) This action is the same as that presented in Item 4 (i) above.	(iii) This action is the same as that presented in Item 4 (i) above.	(ii) This action is the same as those presented in Items 4 (i) and (ii).	(ii) This action is the same as those presented in Items 4 (i) and (ii).
6.	Reestablishing Livelihoods to Avoid Impoverishment <i>Management did not ensure the establishment of programs to assist PAPs in their efforts to improve – or at least restore – their livelihoods and standards of living, and therefore is in non-compliance with Bank Policy on Involuntary Resettlement, OP 4.12, paragraph 2 (b).</i>	(i) The Borrower has agreed to create a register with information on all the livelihood restoration assistance provided to Project-affected households after October 1, 2020 and will start including such data in the semi-annual Progress Reports submitted to the Bank. <i>Timeline: Starting with the Report submitted to the Bank covering the second semester of 2020 and due on March 1, 2021 and continuing until Project closing</i>	(i) Ongoing. The register created using the KoboToolbox identifies all people who had their livelihood affected by the Project-related resettlement and includes detailed information on livelihood restoration support provided under the Project to such Project-affected people. This information has now been systematically included in the semi-annual Progress Reports, starting with the one for the second semester of 2020. See a snapshot of a report generated by the KoboToolbox on the livelihood restoration assistance provided in Annex 1.	(i) This action is the same as those presented in Items 4 (i) and (ii).	(i) This action is the same as those presented in Items 4 (i) and (ii).
		(ii) This action is the same as that presented in Item 4 (i) above.	(ii) This action is the same as that presented in Item 4 (i) above.	N/A	N/A

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7.	<p><i>The displaced people were not offered assistance for a transition period after displacement, based on the time needed to restore their livelihoods or standards of living. This is in non-compliance with Bank Policy on Involuntary Resettlement, OP 4.12, paragraph 6 (c) (i).</i></p>	<p>(i) The Borrower has agreed to create a register of all the transitional assistance that will be provided to Project-affected households after October 1, 2020 and start including such data in the semi-annual Project reports (Progress Reports) submitted to the Bank.</p> <p><i>Timeline: Starting with the Report submitted to the Bank covering the second semester of 2020 and due on March 1, 2021 and continuing until Project closure.</i></p>	<p>(i) Ongoing.</p> <p>The information on this action is the same as that presented in Item 5 (i) above.</p>	<p>(i) The Bank will review the register of all the transitional assistance that will be provided to Project-affected households, as reported in the Borrower’s bi-annual Project Progress Reports.</p> <p><i>Timeline: Starting with the Report submitted to the Bank covering the second semester of 2020 – comments due by March 22, 2021 – and three weeks after submission of subsequent reports until Project closure.</i></p>	<p>(i) Ongoing.</p> <p>The Bank has been reviewing the register of all transitional assistance provided to Project-affected households, by carefully analyzing the data provided in the semi-annual Progress Reports starting with the one for the second semester of 2020.</p>
		<p>(ii) This action is the same as that presented in Item 4 (i) above.</p>	<p>(ii) This action is the same as that presented in Item 4 (i) above.</p>		
8.	<p>Grievance Redress Mechanism</p> <p><i>The lack of information about GRM processes and timelines, the unclear roles and responsibilities of its various actors, the inadequate training and capacity of the Mobilization Committee, and the lack of access to COLAB by a large part of the affected community is in non-compliance with Bank Policy on Involuntary Resettlement, OP 4.12, paragraph 13 (a).</i></p>	<p>(i) The Borrower will adopt the recommendation of the assessment to be carried out by the Bank (see Bank action).</p> <p><i>Timeline: By March 31, 2021</i></p>	<p>(i) Completed.</p> <p>The Borrower adopted the recommendations of the GRM assessment by presenting a timeline showing priorities and action implementation, including additional training and dissemination.</p> <p>As a result, the Project is using a new GRM, developed specifically for the Project, and taking</p>	<p>The Bank will carry out an assessment of the GRM to identify potential gaps in its application, including in-person communications on grievances, to meet the requirements of OP 4.12.</p> <p><i>Timeline: By January 31, 2021</i></p>	<p>Completed.</p> <p>The GRM assessment report was completed on February 5, 2021.</p> <p>This report was shared with the Borrower on March 31, 2021, at which time the Bank presented the findings of the GRM assessment report, including recommendations on how to improve it, via a virtual meeting.</p>

No.	Finding	Borrower Actions		Bank Actions	
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			<p>into account the GRM assessment recommendations. The following channels are available for registering complaints: in person in the Project Social Team Unit office, the Project Implementation Unit office and the Parque Brasil Social Office; by telephone to the UPS (social unit) and PIU numbers; by e-mail; by mail; via social media, including WhatsApp, Facebook, and Instagram.</p> <p>The Municipal Ombudsman Office works as a second tier for appeals.</p> <p>The new GRM is fully operational and widely used by the local population as reported in the last semi-annual Progress Report (January-June 2021), which showed that 49 requests for information and 5 complaints were registered. The GRM will remain open until all MAP actions are completed.</p>		
		(ii) The Borrower has agreed to provide additional training on	(ii) Completed. Six additional training sessions		

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No.	Finding	Borrower Actions		Bank Actions	
		Description	Status	Description	Status
		<p>complaints handling to the UPS team, the Supervising firm, and the works firms.</p> <p><i>Timeline: By April 30, 2021</i></p>	<p>were organized and delivered between April and August 2021 on complaints handling targeting both the UPS staff (social unit within the PIU) and the Supervising firm.</p>		
		<p>(iii) The Borrower has agreed to continue disseminating information on the GRM on the Project’s website, and Facebook and Instagram accounts subject to local restrictions by electoral laws. The Borrower also agreed, after pandemic restrictions are lifted, to distribute leaflets to Project-affected families after receiving the Bank's no-objection to the leaflet.</p> <p><i>Timeline: Starting in January 2021 and continuing bi-annually until Project closing</i></p>	<p>(iii) Completed.</p> <p>Dissemination of information on the GRM resumed on April 1, 2021, as soon as the PIU was re-established, through publication of information about it on the Project’s website, and its Facebook and Instagram accounts.</p> <p>Evidence of the information dissemination activities has been provided as part of the semi-annual Progress Report submitted on September 4, 2021.</p>	N/A	N/A
9.	<p>Supervision</p> <p><i>Management supervision prior to submission of the Request was insufficient to identify key issues and challenges related to the resettlement, and therefore did not provide adequate Project implementation support. The Panel finds this is in non-compliance with Bank Policy on Investment</i></p>	N/A	N/A	<p>The Bank will continue to apply appropriate supervision arrangements.</p> <p><i>Timeline: until Project closing</i></p>	<p>Ongoing.</p> <p>A list of supervision and training activities provided by the Bank is included in Annex 1.</p>

No.	Finding	Borrower Actions		Bank Actions	
		Description	Status	Description	Status
	<i>Project Financing, OP 10.00, paragraph 19.</i> <i>Management supervision after submission of the Request is in compliance with Bank Directive on Investment Project Financing, paragraph 43.</i>				
10.	<i>Management is in non-compliance with Bank Policy on Involuntary Resettlement, OP 4.12, paragraph 24 for failing to ensure adequate monitoring and evaluation of resettlement implementation.</i>	N/A	N/A	(i) The Bank will monitor the review by the PIU of the external support firms' contracts, to strengthen their delivery of resettlement monitoring, evaluation, and reporting. The Bank will discuss with the Borrower any required adjustments to the contracts to address these issues. This will include support from an anthropology consultant to provide expert advice where RAP implementation involves the relocation of Afro-Brazilian cultural services. The Bank will work with the PIU to amend the external support firms' contracts, if deemed necessary. <i>Timeline: Amendment to contract signed by November 30, 2020</i>	(i) Completed. No contract amendment was necessary. The Bank provided the non-objection to the Terms of Reference for the anthropologist on November 10, 2020 and gave its no-objection to the anthropologist's CV on June 1, 2021. The anthropologist has now been hired.
				(ii) The Bank will monitor the development and deployment by the	(ii) Completed. The Bank provided over 10 training sessions on the use of

Inspection Panel – Management Action Plans – Status Overview

No.	Finding	Borrower Actions		Bank Actions	
		Description	Status	Description	Status
				<p>PIU of a monitoring tool that produces up-to-date reports on the implementation of the RAPs and the ability of the PIU to register and incorporate beneficiary feedback on the resettlement process.</p> <p><i>Timeline: By December 15, 2020</i></p>	<p>the KoboToolbox and provided hands-on support and capacity building for the development of the registers.</p> <p>As a result, the PIU has set up a monitoring tool using the KoboToolbox that can produce on-demand, up-to-date reports on the implementation of the RAPs, incorporating beneficiaries' feedback.</p>
				<p>(iii) The Bank will work with the PIU so that the enhanced resettlement monitoring, evaluation and reporting system continues to work satisfactorily.</p> <p><i>Timeline: Every six months until Project closing</i></p>	<p>(iii) Ongoing.</p> <p>The enhanced resettlement monitoring, evaluation and reporting system is operational. Data entry is continuous. The system generates on-demand and up-to-date reports on resettlement that provides inputs to, among others, the quarterly resettlement reports that are reviewed by the Bank and the semi-annual Progress Reports.</p> <p>The Bank provided over 10 training sessions on the use of KoboToolbox to the PIU and Supervising firm.</p>
				<p>(iv) The Bank will monitor the posting by the PIU of quarterly resettlement reports in an agreed format on</p>	<p>(iv) Ongoing.</p> <p>The Bank has been monitoring the posting by the PIU of the quarterly resettlement reports on the Project website.</p>

No.	Finding	Borrower Actions		Bank Actions	
		Description	Status	Description	Status
				<p>the Project's website.</p> <p><i>Timeline: Quarterly until Project closing starting December 2020</i></p>	<p>The last two updates for March 31, 2021 and June 20, 2021 are available at:</p> <p>https://semplan.pmt.pi.gov.br/wp-content/uploads/sites/39/2021/04/Tabela-Mestra-Reassentamento-31-03-2021-1.pdf</p> <p>And:</p> <p>https://semplan.pmt.pi.gov.br/wp-content/uploads/sites/39/2021/07/Tabela-Mestra-30-06-2021.pdf</p>