

# Complaint (Request for Inspection) Form

To:  
**The Chair, Inspection Panel**  
**The World Bank Accountability Mechanism, MSN: MC 10-1007, 1818 H St., NW, Washington, DC 20433, USA. Fax: +1(202)-522-0916. Email: [ipanel@worldbank.org](mailto:ipanel@worldbank.org)**

*(Please answer the questions below as best as you can. Once the form is submitted, we will contact you to collect any additional necessary information.)*

## Section 1: Complaint

1. What harm do you believe the World Bank-financed project caused or is likely to cause to you or your community? Please describe in as much detail as possible.

The project run in collaboration with the World Bank has given me a lot of damage. The World Bank is continuing the repair work of the canals in our area, where 14 gates have been installed for stone paving and drainage. Due to 14 gates, Irrigation (SRP) and Sindh Emergency Flood Rehabilitation Project together have encroached on my land by increasing the embankment of the canal. I requested them to compensate me for the work you have done on my land. But he has refused to pay compensation for the land. Irrigation, Sindh Flood Emergency Rehabilitation Project representatives, ██████████ Consultants, ██████████. All of them have seized my compensation by force. I have suffered a huge loss from Willard Bank's scheme, please give me my compensation.

2. What is the name of the World Bank project? (If known)

I don't know the name of the World Bank project, but the representative of Sindh flood Emergency Rehabilitation Project, who are following the works of the world bank. Who is working as an assistant in the sindh province of Pakistan for the World Bank.

3. Where is the World Bank project located? (Please include country name)

Its location is in ██████████ (Country Pakistan, province Sindh)

4. Do you live in the project area?

Yes

5. Have your concerns previously been reported to the World Bank? If yes, please provide the details about those communications and explain why you are not satisfied with the Bank's response.

Yes I reported these concerns to GRS but no helped from them. GRS officials said that our team will meet you in Pakistan and solve your problem. On 26th January 2024, the World Bank team came to inspect the World Bank's activities in our region. They didn't contact to me. So now I am writing my complaint to the inspection panel for resolve my issue related world bank supported program. Please help to me. I should be compensated for my land. The corrupt representative of the Irrigation Department have grabbed the compensation of my land.

6. If known, please list the World Bank's operational policies procedures you believe have not been followed.

According to World Bank Pc-1. There is amount for land acquisition in my case project acquired huge land without giving any lawful compensation to the land owner, which against the law and also against the World Bank law.

7. Do you expect any form of retaliation or threats for filing this complaint?

Yes absolutely. I have received death threats from local politicians, contractors, officials of the Irrigation Department and threats of police and FIR filling. I have been attacked a couple of times. Please help me.

8. In addition to receiving information about the Compliance investigation process, would you also like to receive information about the option of dispute resolution?

Dear sir,  
It is informed you that I have not received any information/compliance from any department of Government of Sindh regarding my issue of land acquisition which is encroached in construction of Aral head bund at [REDACTED]. It is once requested to you kindly help me.  
Thanks  
[REDACTED] Sindh.

## Section 2: Contact Information

9. Are you complainants or a representative of complainants\*?

Complainants:  Representing a complainant or community:  Other:  (Please explain)

10. Would you like your name and contact details to be kept confidential? (We will not disclose your identities to anyone without your prior consent.) Yes  No

11. Complainants' or representatives' names (minimum two names and signatures are required):

	Complainant /Representative 1	Complainant /Representative 2
Name	[REDACTED]	[REDACTED]
Address	[REDACTED] [REDACTED]	[REDACTED] [REDACTED]
Phone	[REDACTED]	[REDACTED]
Email	[REDACTED]	[REDACTED]

12. By completing and submitting this form, we authorize the Inspection Panel to investigate the issues as described in this form.

Signature1	Signature2
[REDACTED]	[REDACTED]

Signatures (more signatures can be sent as an attachment):

### NOTES:

- *\*If you are a representative of complainants, we will need a letter from the complainants authorizing you to represent them.*
- *Please attach supporting documents, if available.*
- *If you have any difficulty in completing the form, please contact the World Bank Accountability Mechanism at Email: [ipanel@worldbank.org](mailto:ipanel@worldbank.org) or by phone: +1-202-458-5200.*