

October 2024

World Bank management has released its latest report on the implementation of its action plans. The action plans were developed in response to findings in Inspection Panel investigations and have been approved by the Bank's Board of Executive Directors. Management, as requested by the Committee on Development Effectiveness of the Board, began submitting these biannual implementation reports to the Board in April 2016. In line with its Updated Operating Procedures and to promote transparency, the Panel publishes the management reports on its website. Management's latest report, released on October 1, 2024, is below.

Previous reports can be found at the following links:

1. [2024 April](#)
2. [2023 November](#)
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***Bi-Annual Overview of Status of Implementation of Ongoing Management Action Plans
Prepared in Response to Inspection Panel Investigation Reports***

#	PROJECT	LATEST PROGRESS REPORT ¹	NEXT PROGRESS REPORT DUE
1	India – Vishnugad Pipalkoti Hydro Electric Project (IPN Case #81)	9 th progress report, February 2024	10 th progress report, February 2025
2	Uganda – Water Management and Development Project & Private Power Generation (Bujagali) Project (IPN Case #110/113)	5 th and final progress report, July 2024	N/A
3	India – Rural Water Supply and Sanitation Project for Low Income States (IPN Case #128/129)	1 st progress report, March 2024	2 nd progress report, March 2025
4	Togo, Western Africa: West Africa Coastal Areas Resilience Investment Project (IPN Case #153)	1 st and final progress report, October 2024	N/A
5	Bolivia: Santa Cruz Road Corridor Connector Project (San Ignacio - San Jose) (P152281) (Case#162)	N/A	1 st progress report May 2025

¹ Reporting intervals may vary according to the Board’s specific request at the time of Action Plan approval.

1. India - Vishnugad Pipalkoti Hydro Electric Project

Ninth Progress Report on the implementation of Management's Action Plan in response to the Inspection Panel Investigation Report (#89109-IN) on the India Vishnugad Pipalkoti Hydro Electric Project (Loan No. 8078-IN), February 29, 2024.

DETAILED STATUS OF ACTIVITIES IN THE MAP

MANAGEMENT ACTION	STATUS OF MANAGEMENT ACTION
<p>Water Loss and Alternative Water Sources:</p> <p>THDC conducts regular monitoring surveys of the 66 water sources, using both videography and flow measurement. If a water source dries up, THDC will design a replacement, in coordination with the affected villages, based on options including the following: (i) new gravity-fed water supply systems; (ii) reservoirs or cisterns for village bulk supply, filled either by diverting flow from a nearby stream, by pumping water from another source or by water trucks; or (iii) rechanneling the water source.</p> <p>Management will monitor the evolution of the water sources, and, if a water source dries up, assess the proposed replacement option, and supervise the implementation of works. The team will include water and sanitation specialists.</p>	<p>Completed.</p> <p>THDC continues videography and flow measurement, to monitor water sources on a six-monthly basis, and maintains a state of readiness to develop alternative water supply schemes should water loss be reported by any village. The last measurement was carried out by THDC in December 2023 – January 2024. As of January 2024, there has been no report of loss of village water source.</p> <p>As requested by the ADM and the Hatsari community, a new tank with pipeline to supply water in Hatsari has been constructed by THDC.</p>
<p>Resettlement and Livelihood Restoration:</p> <p>THDC has put in place a plan to address the issue of the Hatsari families. Two safeguard-compliant options (one for temporary relocation and the other option for permanent relocation) are available to the Project affected families.</p> <p>THDC is waiting to see which option the families choose. Every three months, THDC will meet with the Hatsari families to review their selection. If selection is made, THDC will work with the family to implement it.</p> <p>Management will monitor if the Hatsari families have made a selection. If a selection has been made, Management will</p>	<p>Ongoing.</p> <p>Resettlement. Despite several meetings with THDC, the six remaining Hatsari families declined to accept the lease agreement and Haat special package again offered to them in May 2021 and continue to refuse to accept the November 2019 Agreement. In addition, one of the Project-affected people filed a petition with the High Court in August 2020, aimed at directing THDC to comply with the directions of the ADM from December 2019. The High Court has yet to arrive at its decision on the matter.</p> <p>The Bank team has continued to support THDC in resolving this issue. The Bank met several times with the representatives of Hatsari community over the last few years to discuss the progress on the MAP. The community agreed to renegotiate with THDC provided their earlier demands are met, as follows:</p>

MANAGEMENT ACTION	STATUS OF MANAGEMENT ACTION
<p>review the implementation of the resettlement option.</p>	<ul style="list-style-type: none"> ○ THDC compensates for all the damage caused by the Project since 2003; ○ Court cases filed by THDC are withdrawn;¹ ○ Shops that were damaged during construction of the approach road to the TBM are renovated;² and ○ 24 nali³ of land that has been transferred to THDC is compensated for. ○ THDC provides identity cards to the Hatsari residents so that their movement in the Project area is not restricted; ○ THDC and the community are able to mutually agree on the crop compensation since 2003; ○ At least one member from each of the six families is provided a permanent job in THDC. <p>Two meetings have been held recently with the Hatsari community by THDC, the first on March 27, 2023, presided by the Chief Development Officer, Chamoli, and another on April 1, 2023, presided by the Tahsildar, Chamoli. It was agreed that for the construction of approach roads to the ghat, to Hatsari from the TBM, and to the temple, compensation for damage to crops, land and structures would be paid from 2003, and that the valuation would be done by the District Administration. Measurement of structures and land was completed by the District Administration in October 2023, and valuation of damage to structures and compensation for crop loss is ongoing. Proposed compensation for damage to one structure on the road from the TBM, as assessed by the District Administration, has not been accepted yet by the affected community member. Valuation of damage to a second structure of another community member is in process.</p> <p>The Bank met again with the community on January 24, 2024, during which the earlier demands were reiterated. The Bank will continue the dialogue with the Hatsari community and THDC, seeking to help resolve the outstanding resettlement-related actions.</p>

¹ In 2015, THDC submitted a writ at the civil Court in Chamoli District against the residents in the Project area who had been frequently disrupting the works at the Project site. Subsequently, in 2016, the Court ordered all such residents to stop disrupting the works. Members of four Hatsari families continued disrupting the works at the Project site by attempting to physically stop workers to carry out work. These activities resulted in multiple individuals being charged with contempt of Court, based on the Court’s 2016 order.

² This issue was brought to Bank's attention in January 2022, during consultations with the Hatsari community. The damage assessment is yet to be completed and the Bank has advised THDC to address the matter.

³ One nali is equivalent to 200 m².

MANAGEMENT ACTION	STATUS OF MANAGEMENT ACTION
	<p>Livelihood Restoration. THDC has implemented community development activities for a total of INR 111.44 million (US\$1.34 million) as part of its local benefit sharing mechanism. Since April 1, 2023, INR 6.04 million (US\$0.07 million) has been spent on community development works.</p> <p>Additional activities initiated since the 8th Progress Report include:</p> <ul style="list-style-type: none"> ○ Repair of 200 and installation of 8 solar lights in Project- affected villages; ○ Extension of the Kodiya-Siyasain Motor Road to Jaisal; ○ Construction of tin shed near Nanda Devi Temple in village Salla-Raitoli; ○ Construction of toilets in schools in Mayapur and Bemru; ○ Construction of retaining wall around Shiv Temple in Haat; ○ Distribution of 2000 chairs and 162 tables to schools in Gadi, Dwing, Paini, Math-Jadetha and Baula villages; ○ Distribution of 2.5 kVA generators to Haat, Guniyala and Math- Jadetha gram panchayats; ○ Construction/repairs of drinking water facilities in Haat, Batula, Helong and Durgapur; and ○ Construction of community centers in Bemru, Pipalkoti, Kiruli, Luhan, Lyari-Thena and Helong. <p>This is in addition to earlier completed activities at various locations, as described in the last Progress Report.</p>

2. Uganda - Water Management and Development Project & Private Power Generation (Bujagali) Project

Fifth and Final Progress Report on the implementation of Management’s Action Plan in response to the Inspection Panel Investigation Report (#136219-UG) on the Uganda Water Management and Development Project (P123204) and the Energy for Rural Transformation Phase III Project (P133312), June 24, 2024.

DETAILED STATUS OF ACTIVITIES IN THE MAP

<i>Action</i>	<i>Status (as of June 1, 2024)</i>
<ul style="list-style-type: none"> The GoU to prepare a public consultation and communication plan for the Livelihood Restoration Plan (LRP) and EKFS MP, in coordination with local community-based organizations. The Bank will review and advise through knowledge and good practice sharing. <p><i>Timeline: by November 30, 2019</i></p>	<ul style="list-style-type: none"> Completed. Completed as of the Fourth Progress Report. Completed. Completed as of the Third Progress Report.
<ul style="list-style-type: none"> The GoU to declare EKFS a Special Conservation Area under the National Environment Act. The Bank will review the draft Statutory Order for consistency with the 2018 BIA. <p><i>Timeline: by December 31, 2019</i></p>	<ul style="list-style-type: none"> Completed. Completed as of the First Progress Report.
<ul style="list-style-type: none"> The GoU to prepare and adopt the EKFS Management Plan. The Bank will review and clear the plan and monitor the implementation for consistency with the 2018 BIA and relevant Bank policy. <p><i>Timeline: preparation and adoption by December 31, 2019; implementation throughout the duration of the IDA Partial Risk Guarantee (November 2023)</i></p>	<ul style="list-style-type: none"> Completed. Completed as of the Fourth Progress Report. Completed. Completed as of the Fourth Progress Report.

<i>Action</i>	<i>Status (as of June 1, 2024)</i>
<ul style="list-style-type: none"> <li data-bbox="256 239 618 401">• The GoU to prepare and adopt a LRP (including, if applicable, a Resettlement Action Plan - RAP) for the EKFS. <li data-bbox="256 974 634 1171">• The Bank will review and clear the plans and monitor implementation for consistency with the 2018 BIA and Operational Policy (OP) 4.12. <p data-bbox="256 1192 678 1318"><i>Timeline: preparation and adoption of the LRP (and RAP, if applicable) prior to impacts, as defined by the EKFS MP.</i></p>	<ul style="list-style-type: none"> <li data-bbox="695 239 1333 936">• Completed. Completed as of this Fifth Progress Report. In February 2024, the GoU clarified to the Bank that it does not intend to resettle communities that adhere to the conservation objectives or to restrict their activities. Accordingly, no resettlement action plan needs to be prepared at this time. In addition, the equivalent of an LRP has been developed and integrated into the Social Risk and Impact Management Framework (SRIMF), which is part of the EKFS MP and which sets forth principles and processes for addressing any potential livelihood impacts that may arise in the future. The EKFS MP enshrines key principles for managing the social impacts of establishing and operating the offset. The SRIMF, which is annexed to the MP, clarifies the social risk management principles (including resettlement principles), organizational arrangements, and design criteria to be applied to activities under the EKFS MP. <li data-bbox="695 968 1328 1129">• Completed. Completed as of this Fifth Progress Report. The Bank approved the EKFS MP, which includes the SRIMF, on June 30, 2022. As noted above, no resettlement action plan is needed at this time.

3. India – Rural Water Supply and Sanitation Project for Low Income States

First Progress Report on the implementation of Management’s Action Plan in response to the Inspection Panel Investigation Report (#144751-IN) on the India – Rural Water Supply and Sanitation Project for Low Income States (P132173), March 24, 2024.

DETAILED STATUS OF ACTIVITIES IN THE MAP

Issue/ Finding	Borrower Actions		Bank Actions	
	Action	Status	Action	Status
OP/BP 4.01 – Environmental Management Plans In noncompliance	<p>Monthly Water Testing:</p> <p>The Executive Engineer [(EE)] of the DWSD in charge of the East Singhbhum District to ensure that water samples are taken monthly at the water intake of both schemes for testing by a professional, certified laboratory. Water analysis at both schemes to start on January 1, 2023, for a year and to include all parameters of the applicable drinking water supply standard, including: aluminum, arsenic, iron, fluoride, cadmium, copper, lead, manganese, nickel, zinc, and pathogens.</p> <p><i>Date: January 1, 2023 to December 31, 2023</i></p>	<p>Ongoing</p> <p>Monthly water quality testing was undertaken during July 2023. Test results for July 2023 indicated no presence of heavy metals or pathogens.</p> <p>However, as a large number of district- level officials were transferred in July 2023 and it took time for new officials to come up to speed with pending tasks, the testing was not continued on a monthly basis after July 2023 as had been agreed. The task of monthly testing of raw water quality restarted in November 2023 and will be continued for 12 months without break.</p>	<p>The Bank to review the monthly water analyses.</p> <p><i>Date: January to December 2023</i></p>	<p>Ongoing</p> <p>The test reports for July 2023 were reviewed and it was verified that no heavy metals or pathogens were indicated in the same.</p> <p>However, since reports for subsequent months did not come in, the monthly review process stopped. Following the restarting of testing, the Bank will continue to review the ensuing reports on a quarterly basis till October 2024, when the testing ends.</p> <p>If the presence of heavy metals or pathogens is detected in any test conducted over the 12-month period of testing, the Bank will recommend upgrading the WTP design to handle newly detected impurities, if required, and provide any technical advice or guidance needed.</p>
OP/BP 4.01 – Environmental Management Plans In noncompliance	<p>Confirmation of Technical Design of WTPs vis a vis Water Quality:</p> <p>The office of the Executive Engineer, DWSD, East Singhbhum District to review the technical design of the WTPs to confirm that the WTPs can indeed treat the water to the applicable drinking water standards and make any corrections needed. The assessment report to be shared with the Bank</p> <p><i>Date: 60 days after the date of issuance of the work order for the contract for the completion and O&M of each MVS, which is expected to be in November 2022 for the Chhotagovindpur MVS, and in December 2022 or January 2023 for the Bagbera MVS</i></p>	<p>Ongoing</p> <p>Based on the raw water quality tests conducted in July 2023, the Executive Engineer, DWSD, East Singhbhum District confirmed that the current WTP design is capable of successfully treating the indicated raw water quality.</p> <p>If heavy metals or pathogens are detected during the monthly raw water quality testing currently in progress for the next 12 months, the WTP design will be upgraded to handle them.</p>	<p>The Bank to review the assessment report.</p> <p><i>Date: Bank to review the Assessment Report within 15 working days of receipt of each Report and until June 30, 2023.</i></p>	<p>Ongoing</p> <p>The Bank will track the outcomes of the monthly raw water quality testing expected to be undertaken over the next 12 months and in the event any previously undetected parameters (heavy metals or pathogens) are indicated, seek a fresh confirmation from the implementing agency on the capability of the concerned WTP to successfully remove the newly detected impurities.</p>
	<p>Environmental Management Plans (EMP)</p> <p>The office of the Executive Engineer, DWSD, East Singhbhum District or the contractor/operator of each MVS, under the supervision of the Executive Engineer’s office, to update the [Environmental Management Plans (EMPs)] of the Chhotagovindpur and Bagbera</p>	<p>Completed</p> <p>Following Board approval of the MAP, during its visit in May 2023, the Bank team reminded the Executive Engineer about the need to finalize the EMPs pertaining to both the Chhotagovindpur and the Bagbera schemes, which existed in an advanced draft form at the time work stopped due to the COVID-19 outbreak in 2020 and the</p>	<p>The Bank to review the EMPs and provide its no objection on each EMP.</p> <p><i>Date: Bank to review the EMPs within 15 working days of receipt of each Report until April 30, 2023.</i></p>	<p>Completed</p> <p>The Bank reviewed and approved the EMPs on October 25, 2023 and advised the DWSD to prepare properly formatted final versions and upload the same on appropriate DWSD and/or Government of Jharkhand websites for disclosure.</p> <p>Following up on the above, the Bank has confirmed with the DWSD that the EMPs are now disclosed on government’s website.</p>

Issue/ Finding	Borrower Actions		Bank Actions	
	Action	Status	Action	Status
	<p>MVSs accordingly and to standards acceptable to the Bank.</p> <p><i>Date: 90 days after the date of issuance of the work order for the contract for the completion and O&M of each MVS.</i></p>	<p>subsequent exit of the contractor for Bagbera scheme.</p> <p>The DWSD was provided with comments and guidance on text and drawings to be modified or added to the EMPs to enable their approval.</p> <p>Consecutive revised drafts prepared by the DWSD in June and July 2023 were reviewed and further commented upon; guidance was also provided during the team's visit in July specifically dedicated to providing support on EMP finalization.</p> <p>Multiple transfers of DWSD personnel in July 2023 led to further delays in the work. The Bank followed up with several online meetings and telephone calls with the new officials and provided hand-holding support to bring them up to speed on the EMP finalization work.</p> <p>Consequently, finalized versions of the EMPs for both Chhotagovindpur and Bagbera schemes were submitted to the Bank on September 29, 2023.</p>		
	<p>b) The office of the Executive Engineer, DWSD, East Singhbhum District to ensure the adequate implementation of the EMPs during the construction and [operation & maintenance (O&M)] phases, as per the provisions of the Financial Agreement No. 5345-IN between India and IDA and the related Project Agreement between IDA and the State of Jharkhand, both dated February 7, 2014. Quarterly EMP implementation reports to be shared with the Bank.</p> <p><i>Date: Reports to be shared with the Bank within 15 days following the end of each quarter until April 30, 2025.</i></p>	<p>Ongoing</p> <p>Junior Engineers in charge of each of the two schemes are tasked with the responsibility for monitoring EMP implementation in the schemes under their respective jurisdictions. They have been provided support from an environmental specialist from the third-party inspection agency engaged by the DWSD.</p> <p>Progress on EMP monitoring will be included (among other things) in the quarterly progress reports submitted to the Bank starting from December 2023.</p>	<p>The Bank to oversee EMP implementation as the works and O&M phases progress.</p> <p><i>Date: Bank to review the EMP implementation reports within 15 working days of receipt of each Report.</i></p> <p><i>EMP implementation supervision for the first six months of O&M phase, expected to be from January 1 to June 30, 2025, for the Chhotagovindpur MVS and between October 2024 and March 2025 for the Bagbera MVS</i></p>	<p>Ongoing</p> <p>The Bank will review the quarterly progress reports when it starts receiving them and provide any comments, feedback or suggestions as may be necessary for improving environmental compliance.</p> <p>In the interim, the Bank team has already shared its observations on environmental, health and safety issues noted during its field visits undertaken in July and November 2023 with the DWSD and suggested ways of addressing them. These observations mostly pertained to aspects such as safety in chlorination units, debris/sludge disposal, site layout planning and site drainage.</p>
<p>OP/BP 4.01 – Environmental Management Plans In noncompliance</p>	<p>Sludge Management:</p> <p>a) The Executive Engineer, DWSD, East Singhbhum District to ensure that the operators of the WTPs submit monthly sludge samples for testing by a professional, certified laboratory. Analysis at both schemes to take place on a monthly basis, for a year and will include: aluminum, arsenic, iron, fluoride, cadmium,</p>	<p>Ongoing</p> <p>The first of a series of 12 monthly sludge samples from the Chhotagovindpur WTP was sent in July 2023 to the State-level NABL- accredited¹ lab in Ranchi for testing. Parameters assessed in the sludge samples included aluminum, arsenic, iron, fluoride, cadmium, copper, lead, manganese, nickel, zinc, and pathogens, The test report results</p>	<p>The Bank to review the analyses.</p> <p><i>Date: January to December 2023 for Chhotagovindpur WTP. October 2024 until October 2025 for Bagbera WTP.</i></p>	<p>Ongoing</p> <p>The sludge test reports for July 2023 from Chhotagovindpur were reviewed and it was verified that no heavy metals or pathogens were detected. Once monthly testing restarts in November 2023, the Bank will continue to review the ensuing reports on a quarterly basis till October 2024, when the testing ends.</p> <p>Review of sludge test reports and any actions required for Bagbera will commence from the date of WTP operations.</p>

¹ National Accreditation Board for Testing and Calibration Laboratories.

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Issue/ Finding	Borrower Actions		Bank Actions	
	Action	Status	Action	Status
	<p>copper, lead, manganese, nickel, zinc, and pathogens.</p> <p><i>Date: Starting January 1 until December 31, 2023 for Chhotagovindpur WTP.</i></p> <p><i>For Bagbera WTP: starting the month of MVS commissioning, which is expected under the new contract to be in October 2024, and for a year thereafter.</i></p>	<p>for July 2023 indicated no presence of heavy metals or pathogens.</p> <p>However, as noted above, due to staff transfers in July 2023, testing did not continue after July but it was decided to resume as of November 2023 for a 12-month period.</p> <p>Sludge testing at the Bagbera WTP has not commenced as the WTP is yet to start operations. It will commence when operations start and will continue monthly for a period of 12 months thereafter.</p>		
	<p>b) If any of the analyses detects the presence of heavy metals or pathogens, the office of the District Executive Engineer of the East Singhbhum District to:</p> <p>(i) Ensure the development of appropriate information, education and communication [IEC] activities (including hoardings and active communications measures) to inform staff and other potential handlers of the requirements when handling WTP sludge.</p> <p><i>Date: If required, within 30 days of the first analyses indicating the presence of heavy metals/pathogens.</i></p>	<p>Ongoing</p> <p>Note: Action is conditional on detection of heavy metals and pathogens in sludge – no action required otherwise.</p> <p>If heavy metals or pathogens are detected in tests conducted during any of the coming months, the implementing agency will enforce relevant provisions for safely handling and disposing of the hazardous sludge and for undertaking commensurate IEC activities to sensitize the workers and public accordingly.</p>	<p>If required, the Bank to review IEC measures and share comments and recommend possible measures with the office of the District Executive Engineer, DWSD, East Singhbhum District and the Secretary, DWSD, Government of Jharkhand.</p> <p><i>Date: If required, within 15 days of receipt of the IEC activities and active communication material.</i></p>	<p>Ongoing</p> <p>Note: Action is conditional on detection of heavy metals and pathogens in sludge – no action required otherwise.</p> <p>If any of the consecutive monthly sludge test results indicate the presence of previously undetected impurities (heavy metals or pathogens) in any or both of the WTPs, the Bank will review and closely monitor the steps taken by the implementing agency pertaining to handling and disposing of hazardous sludge and sensitizing workers as well as the public regarding safe practices through appropriate IEC materials.</p>
	<p>(ii) Ensure and document that proper sludge handling measures are implemented; carry out quarterly campaigns to maintain awareness of correct sludge-handling procedures (including information on its potentially pathogenic nature; recommended use of gloves and face masks; importance of washing with soap and water all parts of the body that come into contact with the sludge); and capture in a quarterly report which campaigns have taken place and that actions to monitor and document the proper sludge handling measure are implemented.</p> <p><i>Date: If required, quarterly starting January 1, until December 31, 2023 for the Chhotagovindpur WTP.</i></p> <p><i>For Bagbera WTP: starting the month of MVS commissioning (expected to be in October 2024), and for a year thereafter.</i></p>	<p>Ongoing</p> <p>Note: Action is conditional on detection of heavy metals and pathogens in sludge – no action required otherwise.</p> <p>If heavy metals or pathogens are detected in the sludge from either of the two WTPs, the following two actions will be initiated:</p> <ol style="list-style-type: none"> 1. A detailed program featuring quarterly IEC campaigns for correct sludge handling procedures will be drafted and implemented. 2. Reporting on the progress of various IEC campaigns as per above program schedule will be included in the quarterly progress reports to the Bank. 	<p>The Bank to review the quarterly report of the implementation of handling measures/ quarterly campaigns.</p> <p><i>Date: Bank to review the quarterly reports until December 31, 2025</i></p>	<p>Ongoing</p> <p>Note: Action is conditional on detection of heavy metals and pathogens in sludge – no action required otherwise.</p> <p>The Bank will review and closely monitor the implementation progress on the IEC campaigns proposed under the said program and provide any comments, feedback or suggestions as may be necessary for improving their effectiveness.</p>

Issue/ Finding	Borrower Actions		Bank Actions	
	Action	Status	Action	Status
Solid and Liquid Waste Management Impacts	<p>Liquid Waste Management:</p> <p>a) The office of the Executive Engineer, DWSD, East Singhbhum District to organize the preparation of and submit to the Bank for review, a [Detailed Project Report (DPR)] for the development of Liquid Waste Management [LWM] activities in the Bagbera and Chhotagovindpur MVSs to help ensure that additional water consumed in the service area is adequately managed and that by-products of the WTP and wastewater treatment systems to be constructed are adequately handled and/or disposed of.</p> <p><i>Date: June 30, 2023, for DPR preparation.</i></p> <p>Upon acceptance by the Bank, the District administration/office of the Executive Engineer, DWSD, East Singhbhum District to secure financing, procure the implementation of DPR-supported activities, and update Bank Management on the procurement status of the DPR-supported activities.</p> <p><i>Date: The procurement of DPR-supported activities to be launched by December 31, 2023</i></p>	<p>Ongoing</p> <p>The EMPs of both schemes contain an annex with terms of reference (ToR) and a road map for fully addressing LWM requirements of both schemes areas through available provisions under the Swachh Bharat Mission, which is an ongoing program covering all districts of the state.</p> <p>Based on the annex, in the context of LWM, the DWSD will take up and complete all the following tasks for each of the 38 Gram Panchayats served by the Chhotagovindpur and Bagbera schemes:</p> <ul style="list-style-type: none"> • Preliminary reconnaissance • Detailed Engineering Survey • LWM Implementation Plan • Works execution • IEC activities. <p>Documentation for all the above will be maintained and made available to the Bank as and when required.</p> <p>Updates on LWM progress will be included in the quarterly progress reports shared with the Bank.</p> <p>Instead of the DPR for large schemes, DWSD has prepared village-level action plans for addressing solid and liquid waste management through household and community soak pits, and sullage drains in all the Gram Panchayats covered by the MVSs, and has started implementing the plans under the Swachh Bharat Mission phase II.</p>	<p>The Bank to review and comment on the DPR as required and confirm that District and State officials secure adequate funding and launch the procurement process for DPR-supported activities.</p> <p><i>Date: July 31, 2023, for DPR preparation.</i></p> <p>The Bank to follow-up monthly thereafter to monitor progress on procurement of DPR-supported activities.</p> <p><i>Date: December 31, 2023 until the procurement of DPR supported activities is completed or until December 31, 2025, whichever comes first.</i></p>	<p>Ongoing</p> <p>The ToR in the annex of the EMPs has been approved by the Bank as part of the EMP approval process.</p> <p>However, as DWSD has now begun implementing village-level plans under Swachh Bharat Mission rather than a DPR, the Bank will review progress of these LWM implementation activities through (a) periodic implementation support missions undertaken from time to time and (b) perusal of quarterly progress reports.</p>
Site-Specific Tribal Development Plans	<p>Community Contributions:</p> <p>The DWSD, Government of Jharkhand, to maintain the discounted community contributions and water charges applied under the Project for Scheduled Tribes/Scheduled Castes [(ST/SC)] located in Chhotagovindpur and Bagbera MVSs.</p> <p><i>Date: Starting January 1, 2023 for Chhotagovindpur MVS, and starting from the date of commissioning for Bagbera MVS, which is expected under the new contract to be in October 2024</i></p>	<p>Completed</p> <p>As part of the discussions, and also reported in the quarterly progress report, the Borrower confirmed that since more than 50 percent of the households in these schemes have already paid community contributions at the rates of Rs 225 for Scheduled Tribes/Scheduled Castes and Rs 450 for others (general), the same rates as decided for the Project continue to be applied after the Project as well.</p>	<p>The Bank to review the evidence of offering the discounted contributions to the communities and monitor the application of the discounted water charges to the tribal population.</p> <p><i>Date: April to December 2023 for Chhotagovindpur MVS, and until October 2024 to June 2024 for Bagbera MVS.</i></p>	<p>Completed</p> <p>The Bank reviewed this documentation and confirmed it during site visits, including in interactions at Giddhi Jhopri habitation in November 2023. Interactions with a few households indicated that communities were paying the agreed charges of Rs. 225/- (SC/ST) and Rs. 450 (others/general category).</p> <p>In Giddhi Jhopri habitation, while earlier the contractor had provided 50 connections, the new contractor has provided another 55 connections since commencing works in March 2023, bringing the total to 105 households.</p>
	Composition of [Village Water and Sanitation Committee	Completed	The Bank to review the evidence of the revised	Completed /Ongoing

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Issue/ Finding	Borrower Actions		Bank Actions	
	Action	Status	Action	Status
	<p>(VWSCs)] and [Multi-Village Water and Sanitation Committee (MVWSCs):</p> <p>The office of the Executive Engineer, DWSD, East Singhbhum District to review the composition of VWSCs and MVWSCs of the Chhotagovindpur and Bagbera MVSs to ensure adequate representation of tribal communities and share the composition of VWSCs and MVWSCs with the Bank.</p> <p><i>Date: March 31, 2023 for both MVSs.</i></p>	<p>VWSCs and MVWSCs for both schemes were already formed and after panchayat election, they have been reconstituted with tribal representation of 80.48 percent (MVWSC Chhotagovindpur) and 70 percent (MVWSC Bagbera).</p> <p>Further, the DWSD to share details with the Bank on: (i) number of meetings held thus far (January 2023 to date) and their frequency; and (ii) breakdown of percentage of tribal and women participants in such meetings.</p>	<p>composition of VWSC and MVWSC with adequate representations of the tribal communities.</p> <p><i>Date: April 15, 2023.</i></p>	<p>The Bank reviewed the details of the committee composition and found that the committees have more than 70 percent tribal representation.</p> <p>The Bank will continue to review the details on the meetings when the DWSD provides them.</p>
<p>Assessment of Impact on Indigenous Peoples</p>	<p>Consultation with Affected Communities:</p> <p>a) The administration of the East Singhbhum District to participate in a Gram Sabha under tribal leadership in Giddhi Jhopri and in Purani Basti. The District administration will, within two weeks of the issuance date of the Work Order to the selected contractor, reach out to each community to seek a date for the Gram Sabha. The Gram Sabha will be held at a date set by the community and convenient to all parties involved. This consultative meeting is aimed at presenting the details and schedule of the works to be carried out to complete the WTP and distribution network of the Bagbera MVS and the expansion of the service area of the Chhotagovindpur MVS, to hear any community concerns and agree with the community on any culturally appropriate mitigation measures.</p> <p>Minutes of the Gram Sabha meetings to be prepared and shared with all parties involved and with Bank Management.</p> <p><i>Date: January 31, 2023.</i></p>	<p>Ongoing</p> <p>Thus far, the Superintending Engineer, Executive Engineer, Assistant Engineer and Junior Engineer have held at least 3-4 meetings with Majhi Baba² and Pargana Baba.</p> <p>Further the DWSD hand delivered letters to the Majhi Baba, Giddhi Jhopri and the Majhi Baba, Purani Basti and requested them to schedule the Gram Sabha.</p> <p>They indicated that they would consult with the broader community and revert on the specific date. However, the communities in both habitations – Giddhi Jhopri and Purani Basti – have not responded with a specific date.</p> <p>That said, there have been other consultations with the communities. On May 9, 2023, a Gram Sabha was organized at Sarjamda, which was chaired by Gram Pradhan. One of the key discussion points was the acceptance by the community of the laying of pipelines and drawing of household connections to areas in Purani Basti and other hitherto unconnected areas.</p> <p>On June 16, 2023, a Gram Sabha was organized at Ranidih (Madhya Ghagidih) and chaired by the Mukhiya. The meeting was attended by community members and representatives of the District administration as well as the DWSD and the Jharkhand State Livelihood Promotion Society. Discussions were held on various topics such as construction of soak pits, livelihoods, model village,</p>	<p>The Bank to review the outcome and decisions of Gram Sabha and follow up on implementation of actions and dialogue between communities and authorities at both MVSs until the construction / expansion works are commissioned.</p> <p><i>Date: February 15, 2023, for the Gram Sabha with each community.</i></p>	<p>Ongoing</p> <p>The Gram Sabha as demanded by and agreed with the Requesters has yet to take place.</p> <p>The Bank continues to follow up to ensure that this Gram Sabha, aimed at presenting the details and schedule of the resumed works of the Bagbera MVS and the expansion of the service area of the Chhotagovindpur MVS, and to hear any concerns or suggestions from the community, is eventually held.</p> <p>During the November 2023 visit, the Bank team met with the Requesters once again. The team requested the complainants to give a date for the Gram Sabha meetings to the authorities. The Requesters indicated that DWSD officials still needed to meet with the community representative and mutually agree on dates and time for the Gram Sabha before such a meeting could be conducted.</p> <p>Since May 2023 when the Bank team commenced discussions with the Borrower on the implementation of the MAP, the DWSD has held three (3) consultations meetings at the following locations.</p> <p>Sarjamda - May 9, 2023</p> <p>No. of participants – 23</p> <p>Topics discussed and concerns raised included: (i) construction of soakpits/LWM; (ii) skill development training for plumber, pump operator and electricians; (iii) laying of pipelines and extension of piped networks and community's acceptance for that; (iv) conservation of water.</p> <p>Ranidih (Madhya Gaghidih comprising Giddhi Jhopri) – June 16, 2023</p> <p>No. of participants – 30</p> <p>Topics discussed and concerns raised included: (i) making the village a model village; (ii) construction of disposal facility for plastic waste; (iii) provision of department vehicle to pick up garbage; (iv) convergence of</p>

² In the Santhal community/tribes, Majhi Baba is a traditional leader position at village level, whereas Pargana Baba is the head of several Majhi Babas (approximately 20).

Issue/ Finding	Borrower Actions		Bank Actions	
	Action	Status	Action	Status
		plastic waste, transportation of wastes, compost pits, etc.		<p>government schemes for livelihoods with schemes under the Jharkhand State Livelihood Promotion Society (JSLPS); (v) identification of locations for laying pipelines; (vi) identification of locations for liquid waste management; (vii) identification of locations for construction of community soakpits; (viii) constructing compost pit at Giddhi Jhopri; and (ix) construction of anganwadi (child care center) at Giddhi Jhopri.</p> <p>Giddhi Jhopri – January 9, 2024</p> <p>No. of participants – 21</p> <p>Only women participated in the meeting.</p> <p>Topics discussed and concerns raised included: (i) objectives of Jal Jeevan Mission (JJM); (ii) water quality; (iii) Har Ghar Jal connection; (iv) Open Defecation Free (ODF); and Solid Liquid Waste Management (SLWM).</p> <p>The Bank received the minutes of these meetings within two weeks of their occurrence.</p>
	<p>b) The District Commissioner, East Singhbhum to monitor that the measures agreed with the Giddhi Jhopri and Purani Basti communities are carried out.</p> <p><i>Date: December 31, 2023.</i></p>	<p>Ongoing/ Pending:</p> <p>Action is conditional on Gram Sabha meetings with each community</p>	<p>The Bank to monitor the implementation of mitigation actions agreed at the Gram Sabha with each community.</p> <p><i>Date: December 31, 2023</i></p>	<p>Ongoing/ Pending</p> <p>Action is conditional on Gram Sabha meetings with each community.</p>
	<p>Livelihoods Pilot:</p> <p>The administration of the East Singhbhum District to implement a pilot project for the cultivation of high- value crops such as bamboo, lemongrass and other medicinal plants, at a site to be agreed with the Giddhi Jhopri community.</p> <p><i>Date: June 30, 2023.</i></p>	<p>Ongoing</p> <p>Superintending Engineer (SE) and Executive Engineer (EE) have sought support from Jharkhand State Livelihoods Promotion Society (JSLPS, Rural Development Department, Govt of Jharkhand) to implement the Livelihoods Pilot.</p> <p>In Giddhi Jhopri, there are seven self- help groups (SHG) formed under the JSLPS National Rural Livelihoods Program (NRLM) activity. All SHG members own the land on which they have constructed their houses but do not have land for agriculture activity. Most of them work in factories in nearby areas or have some small business. The JSLPS team conducted a detailed survey of all 67 households and found that the average land holding is 1.29 kattha (1 kattha = 1361.25 sq.ft). a very small number of members have more land, about 3 to 4 kattha, where they can have a kitchen garden or small agricultural activity for their own consumption.</p>	<p>The Bank to monitor the implementation of the pilot and provide technical support as required.</p> <p><i>Date: July 31, 2023</i></p>	<p>Ongoing</p> <p>During the November 2023 visit, Bank team met the JSLPS District Project Manager and livelihoods expert and had a meeting with the DWSD team at the EE’s office. In the meeting, the JSLPS team was requested to explore starting up livelihood activities as per the interest of the community. The team indicated that it would conduct meetings with the SHGs to take the livelihood agenda forward.</p> <p>The Bank is continuing to follow up with the JSLPS and district DWSD teams on the livelihood agenda.</p>
	<p>Slope Stabilization at Bagbera WTP:</p> <p>The office of the Executive Engineer, DWSD, East</p>	<p>Ongoing</p> <p>Provision for slope stabilization works have been included in the scope of works of the Contractor</p>	<p>The Bank to mobilize an expert on soil stabilization to provide advice to the Bagbera MVS contractor to</p>	<p>Ongoing</p> <p>Following agreement with the DWSD and Government, the Bank contracted a Slope Stabilization Expert, as of November 17, 2023.</p>

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Issue/ Finding	Borrower Actions		Bank Actions	
	Action	Status	Action	Status
	<p>Singhbhum to ensure that the selected operator for the Bagbera MVS (through its contract) stabilizes the soil at the WTP to minimize the risk of further soil collapse that could adversely affect the sacred tree of the Giddhi Jhopri community.</p> <p><i>Date: June 30, 2023.</i></p>	<p>assigned to the Bagbera MVS, based on recommendations by the soil stabilization expert provided by the World Bank.</p> <p>However, during the November 2023 Bank visit, the Executive Engineer indicated that neither the DWDS nor the Contractor had the requisite expertise to ensure that this action is satisfactorily designed and implemented.</p> <p>Further, in the last week of February 2024, an expert agency (Indian Institute of Technology, Guwahati, Assam) visited the site and made presentations to the DWSD and Contractor on various technologies and processes available to stabilize the slope.</p> <p>The DWSD is in the process of getting requisite approvals from the Chief Engineer, Designs, of the State.</p>	<p>minimize the risk of further collapse.</p> <p><i>Date: January – June 2023 for advice, and until June 2025 for report monitoring on a semester-basis.</i></p>	<p>The expert discussed the issue with the DWDS and the Contractor and shared the stabilization plans, including drawings and methodology, with counterparts on November 23, 2023. The expert agreed to visit the site as and when required by the Executive Engineer, Jamshedpur.</p>
Consultations	<p>Information Dissemination</p> <p>To improve information dissemination and to address community concerns such as affordability, safety, impacts on health and hydrology and impacts on tribal cultural practices, the office of the Executive Engineer, DWSD, East Singhbhum District, jointly with the Jal Jeevan Mission implementation team in Jharkhand, to organize consultations in the Chhotagovindpur and Bagbera MVSs, at habitation level, to raise awareness of the works, to present the layout of the distribution network extensions in both MVSs and the proposed activity for liquid waste management, to discuss potential impacts and mitigation measures, and</p> <p>to respond to specific community concerns. These consultations need to be carried out regularly in both schemes until completion of works and start of service delivery. The office of the Executive Engineer, DWSD, East Singhbhum District to share the minutes of each consultation with Bank Management for review and information.</p> <p><i>Date: Consultations should begin on January 1, 2023. Minutes should be shared within one week of each consultation and until June 30, 2025.</i></p>	<p>Ongoing</p> <p>The IEC District coordinator for the Jal Jeevan Mission (JJM), with assistance from the JJM’s implementation support agency, are conducting extensive communication activities on aspects such as:</p> <ol style="list-style-type: none"> 1. Handholding support to Gram Panchayat and VWSC with respect to all functions such as bank accounts, community contributions, facilitating resolution in Gram Sabha, facilitating sanitation and grey water management activities. 2. Assisting community in water campaigns 3. Building awareness on various aspects of water such as rain water harvesting, grey water management, artificial recharge, water quality, water borne diseases etc. 4. Ensuring wall paintings at suitable locations, etc. 5. Carrying out Social Behaviour Change Communication (SBCC). 6. Facilitating convergence of schemes such as Solid Liquid Waste Management (SLWM), and Grey Water Management. <p>Going forward, DWSD through IEC coordinator and ISA, shall:</p> <ol style="list-style-type: none"> 1. Conduct specific outreach meetings with beneficiaries in the 	<p>The Bank to review minutes of consultation meetings.</p> <p><i>Date: Bank to review minutes of consultations on raising the awareness of the schemes and responding to the concerns of the communities during the remaining construction period until June 30, 2025.</i></p>	<p>Ongoing</p> <p>The Bank reviewed the minutes of the consultation meetings conducted and indicated to the DWSD the need to intensify efforts to explain the features of the scheme, progress of works relating to extension of piped water network, water conservation, soak pits/grey water management, particularly at the locations where the complainants are located. Since May 2023, DWSD has held 3 consultation meetings (see first row of this action above). The participation was as follows:</p> <p><i>May 9 meeting at Sarjamda</i> No. of participants – 20 (M-0 / F-20)</p> <p><i>June 16 meeting at Ranidih (Madhya Gaghidih comprising Giddhi Jhopri)</i> No. of participants – 30 (M-1/F-29) <i>January 9, 2024 meeting at Giddhi Jhopri</i> No. of participants – 21 (F-21)</p> <p>The Bank received the minutes of these meetings within two weeks of their occurrence.</p>

Issue/ Finding	Borrower Actions		Bank Actions	
	Action	Status	Action	Status
		<p>blocks covered by the two MVSS and also make special outreach efforts for communities in Purani Basti and Giddhi Jhopri. They shall maintain proper documentation of meeting discussions, outcomes, participants segregated by males/females and social groupings.</p> <p>) Provide updated and relevant IEC material (handouts, flyers, etc.) that addresses communities' concerns related to water quality, sludge treatment, etc.</p>		
Grievance Redress Mechanism	<p>The Jal Jeevan Mission team and the Government of Jharkhand to review existing GRM modalities as they pertain to the two MVSS in question and enhance them as required to ensure comprehensiveness, consistency with tribal cultural practices and inclusiveness (e.g., accessible to people without Internet access), adequacy of mechanism to receive, record and handle grievances, and to share this information with the Bank for review and update until the GRM modalities are found satisfactory to the Bank.</p> <p><i>Date: January 31, 2023.</i></p>	<p>Ongoing</p> <p>The DWSD has multiple modes for registration and redressal of complaints/grievances.</p> <p>The Jharjal App and Jhar Jal portal were launched in December 2021 to address the complaints of beneficiaries of water supply schemes.</p> <p>Both the App and the web portal (DWSD - GoJ (jharkhand.gov.in)) are linked and are being used for evaluation and monitoring of schemes at the state level, such as physical progress of SVSSs and MVSSs, along with quality testing, addition of beneficiaries to piped water supply schemes, geotagging of water resources and assets related to schemes, and redressal of complaints by the general public, among other things.</p> <p>In addition to the Jharjal App and the Jhar Jal web portal, there are the following communication channels:</p> <ul style="list-style-type: none"> (i) a WhatsApp number (9470176901) (ii) an email address callcentredwsd.jharkhand@gmail.com. (iii) a toll free number (1 800-3456- 502) has also been published to receive and redress grievances. <p>Specifically, in Golmuri-cum-Jugsalai blocks, which are covered by the two MVS – Chhotagovindpur and Bagbera, 66 out of 87 (76 percent) of grievances have been resolved, mostly related to water quality, non-functional handpumps, pipeline leakage, etc.</p> <p>At the division-level, grievance registers are being maintained to record and redress complaints.</p>	<p>The Bank to review and comment on the adequacy of GRM composition and terms to respond to the grievances of the local communities.</p> <p><i>Date: February 28, 2023.</i></p>	<p>Ongoing</p> <p>The Bank reviewed the current GRM system as well as records of grievances received in the two blocks covered by the two MVSSs, which were shared by the DWSD.</p>

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Issue/ Finding	Borrower Actions		Bank Actions	
	Action	Status	Action	Status
		Finally, contact numbers of the Junior Engineer (JE)/Assistant Engineer (AE)/Executive Engineer (EE)s have been published in the local newspapers.		
Supervision		<i>N/A</i>	<p>The Bank carried out the Implementation Completion and Results Report of the Project as an intensive “learning” report to distill the lessons learned in Project design and implementation, so they can inform the design of other operations in India and elsewhere.</p> <p>Management will hold periodic sessions to inform team leaders in India and in the Water Global Practice of such lessons.</p> <p><i>Date: June 30, 2023.</i></p>	<p>Completed/ Ongoing. The ICR was completed.</p> <p>As an outcome of the ICR, the Bank has engaged a Tribal Specialist (Consultant), based in Ranchi, Jharkhand, to work closely with task teams and other colleagues to identify and address tribal aspects/risks and ESF-related challenges and issues.</p> <p>Subsequently, the specialist is also expected to provide support in ensuring that appropriate project-related documentation (Indigenous Peoples Development Plans/Frameworks) is prepared and effectively implemented in projects across the India portfolio.</p>
Other			<p>The Bank will continue to follow up with the Government of Jharkhand on the status of the complaint opened against 39 community members and 109 unnamed in Giddhi Jhopri and on the status of South Sarjamda recommendation for Adhaar cards issuance for community members in Purani Basti.</p> <p><i>Date: June 30, 2023.</i></p>	<p>Completed</p> <p>The Bank learned during the last two visits in May and November 2023 that these complaints were dropped. This was confirmed by the Sub divisional Officer (SDO), Chief Engineer and also the Secretary, DWSD. The Requesters were advised of this as well in November 2023. However, they wished to see the same in writing.</p> <p>On December 15, 2023, the Bank received a letter (see attachment) from EE (Public Health Engineering Department) PHED, Jamshedpur that the case against the 39 community members and 109 unnamed in Giddhi Jhopri was dropped and there were no pending actions against the previously accused persons. This will also allow the community members to apply for their Adhaar cards as desired.</p>

4. Togo, Western Africa: West Africa Coastal Areas Resilience Investment Project

First Progress Report on the implementation of Management’s Action Plan in response to the Inspection Panel Investigation Report (#181161-AFR) on the Togo, Western Africa: West Africa Coastal Areas Resilience Investment Project (P162337), Additional Financing (P176313) and Global Environment Facility (GEF) (P092289), October 7, 2024.

DETAILED STATUS OF ACTIVITIES IN THE MAP

Issue/Finding	Borrower Actions		Bank Actions	
	Description	Status	Description	Status
<p>1. Environmental and Social Screening for the Emergency Works</p> <p>Bank classification of the Emergency Works as Category C, which requires no further EA action, led to a lack of meaningful consultation and the absence of an appropriate environmental and social impact assessment of these Works. The Panel finds this classification is in non-compliance with OP 4.01, paragraph 8. As a result, the Panel finds Management failed to ensure the Emergency Works are environmentally sound and sustainable, which is in non-compliance with OP 4.01, paragraph 1.</p>	<p>Management of pipes</p> <p>The PIU will contract a company to monitor pipe integrity and signage/lighting beacons; and manage the repair, removal and cleanup of broken and dislocated pipes in the area of the Emergency Works.</p> <p><i>Date (for completion): Contractor for these works will be hired by August 31, 2023.</i></p>	<p>Completed.</p> <p>The contract was signed on November 24, 2023.</p>	<p>The Bank will review the proposed Scope of Works for this new contract and provide feedback and recommendations as may be needed.</p> <p><i>Date: June 15, 2023.</i></p>	<p>Completed.</p> <p>The Bank reviewed the scope of work and provided feedback to the PIU on May 30, 2023.</p>
	<p>Monitors</p> <p>The PIU will also hire community members as third-party monitors that will assist in the monitoring, location and reporting of problems with broken or dislocated pipes.</p> <p><i>Date (for completion): July 30, 2023.</i></p>	<p>Completed.</p> <p>The contracts were signed on May 8, 2023. The contracts were renewed on February 1, 2024.</p>	<p>The Bank will review the proposed Terms of Reference (ToRs) for the third-party monitors and provide feedback and recommendations as may be needed.</p> <p><i>Date (for completion): June 30, 2023.</i></p>	<p>Completed.</p> <p>The Bank reviewed the ToRs, which were then updated by the PIU. The ToRs were reviewed again by the Bank, on January 26, 2024.</p>
<p>2. Construction of the Emergency Works and Working Conditions</p> <p>The Panel finds that the working conditions for the construction of the Emergency Works lacked adequate human health and safety considerations. This is in non-compliance with OP 4.01, paragraph 3.</p>	<p>Work accidents</p> <p>The PIU will advise communities that the grievance redress mechanism (GRM) will remain available to receive claims from former workers involved in the construction of the Emergency Works who hold any claims from work injuries resulting from these works and that such claims should be filed by the end of 2023. The PIU will review such unresolved claims and supporting documentation for resolution.</p> <p><i>Date: June 30, 2023.</i></p>	<p>Completed.</p> <p>On June 9, 2023, the PIU organized a training and awareness-raising workshop for GRM focal points.</p> <p>On June 13 and 14, 2023, the PIU, jointly with the GRM focal points, carried out awareness-raising activities in the communities to inform them that the GRM will remain available to receive claims from former workers.</p> <p>Two claims regarding injuries were received and have been addressed.</p> <p>A: One claim was deemed eligible, and the person’s physical therapy and loss of revenue were paid by the Project. The claim was</p>	<p>The Bank will review the outreach to the affected communities and will also follow up by Project closure with the PIU to confirm that claims received have been reviewed and resolved.</p> <p><i>Date: July 15, 2023.</i></p>	<p>Completed.</p> <p>The Bank reviewed the outreach to the affected communities on several occasions. Most recently, during a mission (June 24-28, 2024), the Bank reviewed the progress made regarding the community outreach and the processing of claims, and the Bank was satisfied with the progress made.¹ The Bank regularly reviews the GRM log.</p>

¹ The Bank recommended periodic (annual) elaboration of a GRM strengthening plan. The 2024 plan included the establishment of a toll-free number for the GRM, which has been functional since March 2024, and sensitization of GRM committees and communities in July and August 2024, respectively, including through the Coastal Radio (Radio du littoral).

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Issue/Finding	Borrower Actions		Bank Actions	
	Description	Status	Description	Status
		<p>closed in the GRM with the plaintiff's satisfaction noted.</p> <p>B: One claim was deemed ineligible because the name of the person was not in the contractor's list of workers and the treatment dates in the healthcare booklet predated the start of the works. The complaint was closed in the GRM with the plaintiff not satisfied. The plaintiff re-introduced the same claim under a different name. The PIU has reviewed the complaint again in light of the name change and confirmed that the complainant did not work for the Project. Accordingly, the complaint has been deemed ineligible and the GRM notified the complainant on August 30, 2024 and closed the case in the GRM log.</p> <p>No other claim has been filed regarding injuries as of August 28, 2024.</p>		
	<p>Allegation of unpaid wages</p> <p>The PIU will advise communities that the GRM will remain available to receive claims from former workers involved in the construction of the Emergency Works who hold any claims of unpaid wages and that such claims should be filed by the end of 2023. The PIU will review such unresolved claims and supporting documentation for resolution.</p> <p><i>Date: June 30, 2023.</i></p>	<p>Completed.</p> <p>On June 9, 2023, the PIU contacted community Chiefs to inform them that the GRM will remain available to receive claims from former workers and trained the GRM focal points on these specific types of complaints.</p> <p>On June 13 and 14, 2023, the PIU and GRM focal points carried out joint awareness-raising activities in the communities.</p> <p>One claim regarding unpaid wages was received and has since been addressed.</p> <p>The claim was deemed ineligible as the person claimed to have worked on days after the completion of works. The plaintiff has been notified of the ineligibility of the claim.</p> <p>No other claim has been filed as of August 28, 2024.</p>	<p>The Bank will review the outreach to the affected communities and will also follow up by Project closure with the PIU to confirm that claims received have been reviewed and resolved.</p> <p><i>Date: July 15, 2023.</i></p>	<p>Completed.</p> <p>During the supervision missions and periodic meetings with the PIU, the Bank has monitored the outreach effort to communities and processing of claims, and advised the PIU to continue to record, review, and resolve claims in the GRM.</p>

Issue/Finding	Borrower Actions		Bank Actions	
	Description	Status	Description	Status
<p>3. Livelihood Restoration</p> <p>The Panel finds that not all PAP [Project-affected people] characteristics of vulnerability identified in the socioeconomic data were considered for compensation. The Panel also finds no evidence that a vulnerability analysis was conducted which would have considered landless people and people living below the poverty line as part of this analysis. The Panel finds Management is not in compliance with OP 4.12, paragraph 8.</p>	<p>Resettlement Action Plan (RAP) audit</p> <p>The PIU will commission a RAP Audit to assess whether all relevant impacts were identified and whether RAP implementation was satisfactory and in compliance with OP 4.12.</p> <p><i>Date (for submission of draft RAP audit report): September 30, 2023.</i></p>	<p>Completed.</p> <p>On July 12, 2023, the PIU submitted ToRs for the RAP Audit to the Bank.</p> <p>On August 29, 2023, the consultant started working.</p> <p>The final RAP Audit was submitted on April 15, 2024.</p> <p>The Audit concluded that the RAP complied with OP 4.12 in several respects, including support to vulnerable people. But it also found shortcomings that have since been either addressed or are being incorporated as lessons learned going forward.</p> <p>In particular, the Audit found that works began without all identified PAPs having been compensated. Since then, however, all identified PAPs have received their compensation or other resettlement assistance in full.</p>	<p>The Bank will review and provide feedback and recommendations as may be needed on the proposed ToRs and the draft Audit report, which will also require Bank clearance.</p> <p><i>Date (for clearance of RAP Audit report): October 30, 2023.</i></p>	<p>Completed.</p> <p>On July 13, 2023, the Bank provided its no-objection to the ToRs.</p> <p>On April 15, 2024, the Bank provided its no-objection to the final RAP Audit.</p>
<p>4. Impact from the Combined Works on the Fishing Community</p> <p>The Panel finds the Project is not in compliance with OP 4.01, paragraph 3, for not having assessed adequately the potential environmental risks and socioeconomic impacts of the Combined Works on the fishing community, especially those practicing beach seine fishing, in the Project area.</p>	<p>Support for local communities</p> <p>The PIU will design and implement a social sub-project financed under Subcomponent 3.2 to support economic activities and improve resilience for individuals and groups that live in the larger coastal Project zone. This will specifically include the individuals and/or groups involved in fishing activities, such as the beach seine fishers and <i>mareyeuses</i>. The design of these activities and eligibility for them will be informed by the results of consultations with the local communities, being undertaken by a social consultant who has been engaged for this purpose.</p> <p><i>Date for completion: September 30, 2023 for proposed design for these activities.</i></p>	<p>Completed.</p> <p>On August 28, 2023, modalities and design to implement these activities were submitted to the Bank.</p> <p>On September 6, 2023, a revised document was submitted to the Bank.</p> <p>On December 26, 2023, the PIU submitted the final design to the Bank. The social sub-project includes acquisition of fishing, fish-smoking and gardening equipment, latrines, and training in managing the new activities/investments. It benefits 160 community associations, totaling 1,194 individuals of which 85% are fishers.</p>	<p>The Bank will provide technical assistance and support to the PIU in the design process of this social sub-project and will appraise and clear its final design.</p> <p><i>Date (for completion): November 30, 2023, Bank provides no objection on the design.</i></p>	<p>Completed.</p> <p>On November 16, 2023, the Bank provided feedback on the design.</p> <p>On December 29, 2023, the Bank provided its no-objection to the final design.</p>
				<p>As a contribution to global knowledge, the Bank will commission a study of the evolution of beach seine fishing on the West African coast. This study will look at the challenges for fishing communities posed by coastal erosion and those that may result from technical interventions to address coastal erosion. This</p>

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Issue/Finding	Borrower Actions		Bank Actions	
	Description	Status	Description	Status
			<p>will include identifying possible support for adapting fishing and related practices to these changes. Management will ensure that the Bank's efforts are coordinated with FAO's ongoing work in the area in Togo.</p> <p><i>Date (for completion): June 30, 2024.</i></p>	

5. Bolivia: Santa Cruz Road Corridor Connector Project (San Ignacio - San Jose)

The Board met on May 16, 2024 to consider the Panel's Investigation Report and approved the MAP. The First Progress Report on the implementation of Management's Action Plan in response to the Inspection Panel Investigation Report (#180810-BO) on the Bolivia: Santa Cruz Road Corridor Connector Project (San Ignacio – San Jose) (P152281) will be due in May 2025.